

GENERAL EVALUATION FORM

ABOUT THE ACTIVITIES OF THE MINISTRIES AND LOCAL AUTHORITIES TO IMPROVE INVESTMENT ENVIRONMENT AND SUPPORT BUSINESS DEVELOPMENT IN ACCORDANCE WITH THE RESOLUTION 35 / NQ-CP DATED MAY 16, 2016 OF THE GOVERNMENT

1. Regulatory and macro-economic environment: Evaluation of your Association/ Business about the change of the following factors to the enterprises' production and business activities in 2016 compared with 2015:

		Better	Unchanged	Worse
1.	Quality (<i>simplicity, timing, consistency, transparency, fairness, practicality and stability</i>) of the legislation, policies and administrative procedures relating to the business activities of enterprise.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	The level of improvement of taxation and customs administrative procedures.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Attitude, sense of responsibility, and the capacity of civil servants and state employees in the implementation of legislation, policies and administrative procedures.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Dissemination, education of business laws as well as international commitments in the framework of the trade agreements.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	The effective implementation and application of legislation, policies and administrative procedures in practice.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	The stability of the macro-economic conditions (exchange rates, inflation, credit interest rates), economic restructuring policies in state enterprises by the Government.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Overall regulatory and macro-economic environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Specific comments:

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2. Have you known about Resolution 35/NQ-CP on business support and development by 2020 dated May 16, 2016 of the Government?

☐ Yes

☐ No

3. Does People's Committee of the Province/City where your Association/Business is located usually organize public dialogue with business community and the media for timely capturing and removing difficulties and obstacles for enterprises?

☐ Yes

☐ No

☐ Not aware of

If "Yes" please move to Question 4, if selecting others please move to Question 6.

4. According to your received information, in the year of 2016, how many dialogues with business communities were organized by the Province People's Committee?

5. Has your Association/Business attended the dialogues organized by the Province People's Committee?

☐ Yes

☐ No

6. Has the People's Committee of your Province and City established and publicized the hotline, online inquiry on the electronic portal of the provinces and cities to receive feedbacks, and to give out guides and answers for businesses?

☐ Yes

☐ No

☐ Not aware of

If "Yes" please move to Question 7, if selecting others please move to Question 8

7. Has your Association/Business used hotline, online inquiry in the Province/City People's Committee's electronic portal to feedback or request for business procedures clearing up?

☐ Used

☐ Unused

8. In the year of 2016, how many times was your enterprise inspected and checked?

9. Do the inspections have the same contents in the case that the enterprise was inspected twice or more?

☐ Absolutely the same

☐ The same in some contents

☐ Absolutely not same

10. How do you evaluate the effectiveness of the Province/City People's Committee's activities in reforming administrative procedures, facilitating enterprises?

		Very effective	Effective	Low effective	Not effective
1.	Organize regular public dialogues with the businesses community and the press.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Establish and publicize the hotline, online inquiry on the electronic portal of the Province/City.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Implementation of One-Stop Shop, Inter-level OSS mechanism.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Thoroughly educate civil servants on work ethics, administrative reform; the spirit of serving government and business support; against bureaucracy, corruption and harassment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Implementation of the Province People's Committee's commitments to VCCI	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Carry out the Provincial action plan to implement of the Resolution 19 by the Government	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Carry out the Provincial action plan to implement the Resolution 35 by the Government	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. How do you evaluate on the impacts of the solutions given in Resolution 35 aimed at creating an favorable environment to support start-up businesses, business innovation?

		Very active	Active	Fairly active	Unclear
1.	Policies to support start-ups	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Policies to support innovative businesses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Development Fund for small and medium-sized businesses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	National Technology Innovation Fund	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5.	Business incubator model	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Policies for businesses investing in the agricultural and rural sectors	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Policies to create favorable conditions for businesses to access to land and effectively use agricultural land	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. How do you assess the impact on business of the measures given in the Resolution 35 in order to protect business right, the equality in access to business resources and opportunities?

	Measures	Very active	Active	Fairly Active	Not Clear
1.	Draft Law on SME support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Improve regulations on corporate bankruptcy procedure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Resolution to remove taxation difficulties for businesses	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Reduce corporate tax for SME	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Reduce 50% of personal income tax in some fields including information technology in high technological fields and high-tech application in agriculture and agro-processing sectors.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Transform from presumptive tax mechanism to corporate income tax	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Amend, supplement and abolish the existing regulations on import and export licensing, market management, competition, auxiliary industries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Strengthen the communication and dissemination of information and instructions to implement commitments within international economic cooperation framework and economic and trade agreements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Policies to attract investment in industrial cluster development, creating a platform for small and medium-sized enterprises and enterprises in rural areas.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.	Review and amend national technical standards, norms and procedures on conformity and compliance assessment, creating favorable conditions for commercialization of products.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13. How do you assess the impact to business of the measures of financial institutions to support business to access to credit?

	Measures	Very active	Active	Fairly Active	Not Clear
1.	Simplify lending procedures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Enhance evaluation capacity to reduce loan processing time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Develop new lending programs with reasonable interest rates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4.	Diversify banking services and products	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Implement the program connecting enterprises and banks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Program on price stabilization in order to promptly remove difficulties for enterprises.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Synchronously implement the roadmap on foreign currency credit restriction coupled with developing the foreign currency trading market	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

14 How do you assess the service attitude of Ministries and Provincial Committees to businesses in the second half of 2016 in comparison to that of the first half of 2016?

		Actively changed	Slightly changed	Unchanged	Less active
1.	Leaders of Ministries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Leaders of Provincial People's Committees	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Cadre at Ministries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Cadre at Provincial /Local Authorities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. How do you self assess the implementation of Resolution 35-2016/NQ-CP within your business?¹

		Good	Fair	Average	Poor
1	Duly implement business rights and obligations in accordance with the existing law and regulation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Highly promote the restructuring, business linkage and cooperation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Promote application of high technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Improve corporate management, productivity, quality and competitiveness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Build corporate culture, integrity in doing business and duly conduct the CSRs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	Promote measures to build a harmonized, stable and progressive labor relationship in the enterprise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any other comments/suggestions on the improvement of business environment, please fill in.

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THANK YOU FOR YOUR KIND COOPERATION

¹ Question for business